

A purple awareness ribbon is centered on the page, forming a large, stylized shape. The text is overlaid on the ribbon.

# **Domestic Violence Services**

**OF BENTON &  
FRANKLIN COUNTIES**

## 2005-2006 Annual Report

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The spirit of growth and improvement continues at Domestic Violence Services of Benton & Franklin Counties. Since the inception of DVS in 2003, we have been striving for a culture of change: in the lives of our clients, in our agency, and community wide.

Thanks to the strong community alliances and partnerships that have been built over the last year, DVS has made over \$100,000 in improvements at the shelter. But, as always the changes of an external appearance are not nearly as significant as the internal changes. The fundamental philosophical shift has deeply impacted the work we do with our clients, on behalf of our clients, and with other agencies. We have developed client driven policies and procedures, built effective community relationships, and have become the leading voice against domestic violence in our community.

In effort to increase the resources and opportunities for domestic violence victims and their children in our community, DVS has endeavored to be a leader in collaborating with other service providers to ensure that every scarce non-profit dollar is spent wisely. We are acutely aware of the growing need for services for our clients, as well as the reality of declining funding for many programs. Rather than compete for these dollars, DVS strives to build strong, healthy partnerships with other community agencies. We are working with the following entities to improve and expand services for domestic violence victims:

- Pasco Police Department, Catholic Family and Child Services, and Benton-Franklin Health District as part of the Child Witness of DV Taskforce to respond on-scene to domestic violence incidents where children under five are present.
- Benton-Franklin Counties Juvenile Justice Center, Benton-Franklin Community Health Alliance, and Catholic Child and Family Services to provide Trauma-Focused Cognitive Behavioral Therapy training for local mental health providers.
- Kennewick Housing Authority and DVS are working to develop transitional housing units for families escaping domestic violence.
- Using STOP Grant funding to improve and strengthen the relationships we have with the Kennewick Police Department and the Richland Police Department to ensure domestic violence victims have access to effective victim advocacy.

Despite our humble beginnings, we have found that we are not alone in our passion and dedication to provide services and support to victims of domestic violence – we stand united with our community partners and supporters. The staff and volunteers of DVS continue to be astounded by the powerful and proactive community that we have behind us. We simply could not have done, nor continue to do, this work without your help. Thank you!

Sincerely,

Kelly Abken

Executive Director

- 🎀 Staffed 24-Hour Confidential Shelter & Crisis Line
- 🎀 Starting Over - Donation Program for New Household Set-up
- 🎀 Emergency Housing, Food, & Clothing
- 🎀 Legal Advocacy
- 🎀 Spanish & English Language Support Groups
- 🎀 Dual-treatment Domestic Violence / Chemical Dependency Support Groups
- 🎀 Advocacy Based Counseling
- 🎀 Comprehensive Referral Services
- 🎀 Rental Assistance
- 🎀 Food Boxes
- 🎀 Children's Advocacy Services
- 🎀 Diaper Program
- 🎀 Good Kids Program
- 🎀 Medical Advocacy
- 🎀 Case-Management
- 🎀 Volunteer Advocacy Program
- 🎀 Emergency 911 Cell Phone Program
- 🎀 Safety Planning
- 🎀 Support Services After-Care Program
- 🎀 Community Education and Outreach
- 🎀 Community Voice-Mail
- 🎀 Certified Assistance with Address Confidentiality Program
- 🎀 Christmas Family Adoption
- 🎀 Mother Mentoring & Parent Education
- 🎀 Mother's Day Celebration & Brunch

What we do...

*A message from the Shelter Services Director:*

As part of the internal transformations we've made this past year, we have focused on using best-practices and as such we continue to develop more client driven policies and procedures. Change is something that often appears much easier in policy than in practice, but our staff has adapted to this change with enthusiasm. We have revised our shelter rules by focusing on how each and every rule pertains to our agency values of respect, empowerment, safety, trust, and confidentiality. This has allowed us to refocus our energies previously spent on rule enforcement on providing a higher level of advocacy. In addition, both client and staff moral have increased as a result of this change.

We are now providing more intensive case-management, more comprehensive supportive services, and an increased variety of support groups, including our DV support groups now held on-site at Casita Del Rio Treatment Center. This change has also freed time to now spend on increased community education, and creating and nurturing relationships with other community providers.

Our staff's ability to adapt to change and their willingness to learn best-practices will only ensure continued growth for our agency and demonstrate to victims of domestic violence that they will receive the best advocacy possible.

Thank you,  
 Erinn Gailey  
 Shelter Services Director

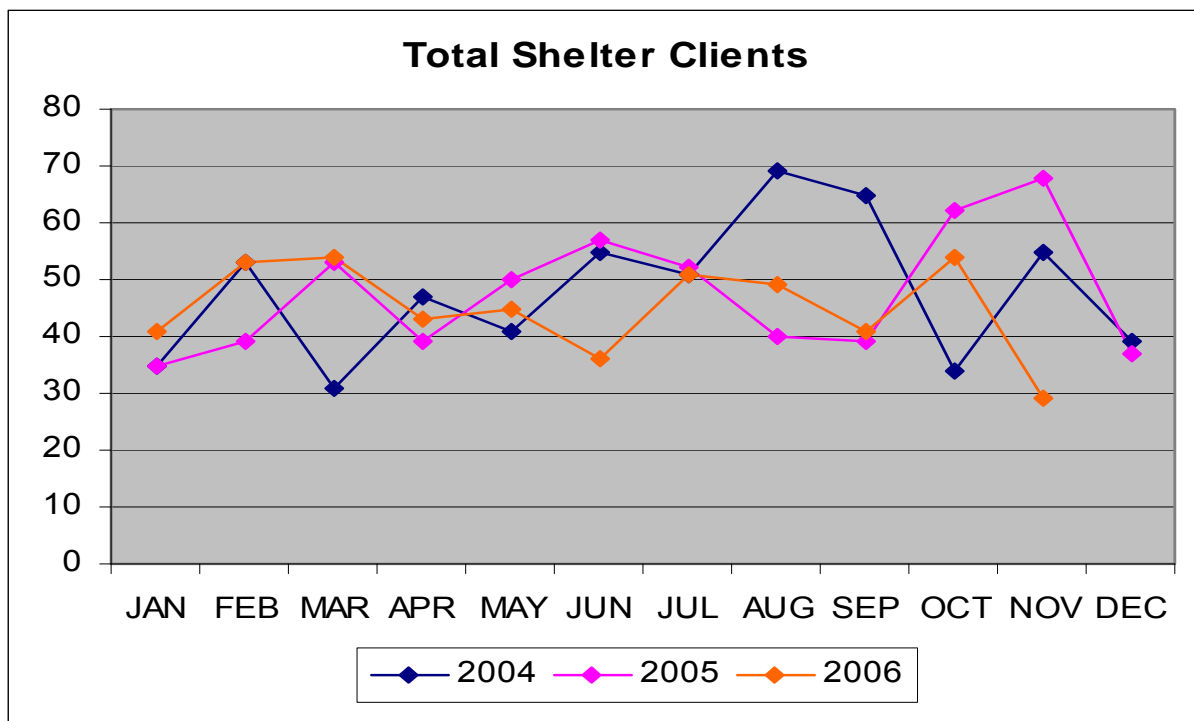
Who we helped...

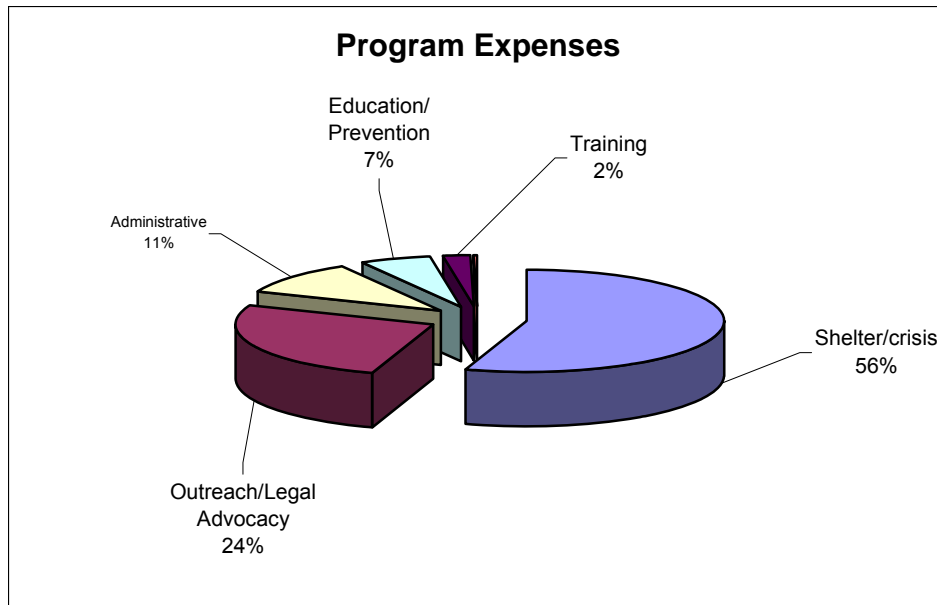
In 05/06 Fiscal Year DVS provided the following services:

- 🎀 385 domestic violence victims and their children stayed in the shelter.
  - 166 women, 215 children, 4 men
- 🎀 6,147 bednights provided.
- 🎀 Daily average of 15 women and children in emergency shelter.
- 🎀 Answered 11,706 calls on 24-hour crisis line; 921 calls were emergent crisis.
- 🎀 Provided legal advocacy to 1,431 clients; Assisted with 260 protection orders.
- 🎀 Over 4,500 advocacy and group counseling hours provided.
- 🎀 Over \$18,652 in rental assistance provided.
- 🎀 Over 1,300 hours of education & training provided to volunteers and community.

Since DVS started in November 2003, we have provided the following services:

- 🎀 1,127 domestic violence victims and their children stayed in the shelter.
  - 547 women, 594 children, 10 men
- 🎀 17,176 bednights provided.
- 🎀 Answered 37,586 calls on 24-hour crisis line; 2,740 calls were emergent crisis.
- 🎀 Provided legal advocacy to 5,223 clients; Assisted with 843 protection orders.
- 🎀 Over 13,000 advocacy and group counseling hours provided.
- 🎀 Over \$39,836 in rental assistance provided.
- 🎀 Over 4,000 hours of education & training provided to volunteers and community.





## **2004-2005 Independent financial audit by LeMaster & Daniels – no findings**

### **CONTRACTOR AUDITS AND SITE VISITS:**

- DSHS – in compliance, no findings
- ESAP – in compliance, no findings
- ESG – in compliance, no findings
- STOP – in compliance, no findings
- DVLA – in compliance, no findings

## New Grants & New Funding

- We were awarded an **Altria** grant to provide Support Services to former shelter clients.
- We received an **Emergency Food and Shelter Program** grant to provide rental assistance and food vouchers for clients.
- As the lead agency in the application for funding from **Washington Council for the Prevention of Child Abuse and Neglect** (WCPCAN). DVS was awarded a grant to fund an innovative pilot project to provide advocacy to children exposed to battering behavior. DVS partnered with the Pasco Police Department to respond on-scene to domestic violence incidents where children five and under are present. Our other partners, Benton-Franklin Health District and Catholic Family and Child Services, are able to offer additional support services through this funding.
- The addition of the **Community Services Office** funding has allowed DVS to reach an especially vulnerable population of domestic violence victims. The DVS victim advocate works with TANF clients to provide advocacy and support services while they endeavor to re-enter the workforce.
- DVS was awarded a grant through the **Vista Hermosa Foundation** to provide bi-lingual children's advocacy services to children residing in the emergency shelter.

Thank you to the following funders, laborers, and volunteer service groups for providing over \$100,000 in shelter improvements.

### NEW ROOF & INSULATION :

#### *Funding:*

HUD Weatherization grant, City of Richland, CAC, Bechtel Women's Group

#### *Work done by:*

Gimaka Enterprises and Intermountain West

### NEW VINYL WINDOWS:

#### *Funding:*

Infinia Corporation, DSHS, Bechtel Women's Group. Discount from Perfection Glass

#### *Work done by:*

Perfection Glass

### ALARM SYSTEM:

#### *Funding:*

DSHS and Bechtel Women's Group  
Discount from Moon Security

#### *Work done by:*

Moon Security

### SHELTER WORK DAYS:

Bethel Church, Central United Protestant Church, Varsity Construction, John Umbarger, Richland Rotary, Soroptimist, LDS Church, and Infinia Corporation.

### RETAINING WALL IN FRONT YARD

#### *Funding:*

Richland Rotary, with match from district rotary

#### *Work done by:*

Richland Rotary

### ELECTRICAL SYSTEM

### RE-WIRING AND UPGRADE:

#### *Funding:*

Bechtel Women's Group and Brashear Electric

#### *Work done by:*

City of Richland, Brashear Electric

### BACKYARD FENCE & CHILDREN'S PLAY AREA:

#### *Funding:*

Soroptimist

#### *Work done by:*

Frontier Fence & Soroptimist

### NEW BEDDING, MATTRESSES, PAINT & CURTAINS:

#### *Funding & Work done by:*

Soroptimist



**KITCHEN**

**BEFORE**

**AFTER**



**AFTER**



**BEFORE**

Through funds raised by Bechtel Women's Group in 2005, Don Pratt Construction and Don Sorenson designed and completely remodeled the kitchen in May 2006.

Shelter Renovations 2006

BEFORE

BEDROOM

AFTER



Soroptimist purchased mattresses, curtains, and new bedding. Richland Rotary, Soroptimist, and Bethel Church all donated their time and talents, in addition to the cost of repainting numerous rooms in the shelter through out the year.



AFTER



BEFORE

DINING ROOM



**STAFF OFFICE**

**BEFORE**

**AFTER**



**Through funds raised by Bechtel Women's Group in 2005, Carpets Plus/Color Tile installed new laminate flooring, carpeting and linoleum throughout the shelter in March 2006.**



**AFTER**



**LIVING ROOM**

**BEFORE**

**CHILDREN'S SIDE – QUIET ROOM**



**Through funds donated  
by Coldwell Banker,  
DVS staff painted,  
furnished and  
decorated the  
Support and Children's  
Group Room in  
February 2006.**



**WOMEN'S SIDE – QUIET ROOM**

DVS Held the 3<sup>rd</sup> Annual Domestic Violence Vigil  
Thursday, October 26<sup>th</sup>, 2006 at John Dam Plaza, Richland

Each year, in October, DVS commemorates Domestic Violence Awareness Month with a community vigil. In a striking display, rows of glowing luminarias represent the number of clients sheltered the previous year. In addition, life-size silhouettes memorialize those killed by domestic violence in our community.



**9 people were killed due to domestic violence  
in our community in 2005 and 2006:**

Darlene Hyatt, killed 03/10/05  
Julie Prather, killed 06/01/05  
Alex Prather, killed 06/01/05  
Alysha Prather, killed 06/01/05  
Barb Davis, killed 01/19/06  
Yana Samolyuk, killed 07/09/06  
Patricia Leighton, killed 07/26/06  
Julie Britt, killed 08/22/06  
Cleveland Everhart, killed 10/8/06



**1,127 women, children and men  
have been sheltered since  
DVS started in 2003!**

*In the years 1998-2004, the following 19 victims were murdered due to domestic violence:*

Lucia Barela, killed 06/28/98  
Christa Carcia, killed 07/26/98  
Amy Reeves, killed 04/28/99  
Neftali Castillo, killed 03/13/00  
Tara Jensen, killed 09/16/00  
Linda Grover, killed 01/07/01  
Janine Crandal, killed 02/13/01  
Mayra Avila-Lopez, killed 07/28/01  
Salvador Farias, killed 09/07/01

San Juanita Montelongo, killed 03/03/02  
Shona Malcom-Kelly, killed 08/09/02  
David Brown, killed 03/07/03  
Marisela Sital-Ross, killed 08/06/03  
Nathan Sital, killed 08/06/03  
Donald Hayden, killed 08/05/03  
Debra Carr, killed 07/09/04  
Glen Carr, killed 07/09/04  
Sandra Godinez-Sanchez, killed 08/23/04

Join us next year for the 4<sup>th</sup> Annual Domestic Violence Vigil  
Thursday, October 25<sup>th</sup>, 2007 at John Dam Plaza, Richland



**These major donors have been critical to our success:**

Bechtel International  
Battelle  
ConAgra  
Fluor Hanford  
Lamb Weston  
Lockheed Martin  
Infinia Corporation  
Allen Brecke Law Office  
Lampson International  
Three Rivers Community Foundation

**The following community service groups have raised nearly \$50,000 and provided over 1,500 volunteer hours:**

Kiwanis ★ Rotary ★ Soroptimist

**The following businesses have provided in-kind donations valued at over \$16,000:**

Costco ★ Fiesta Foods ★ ConAgra  
★ Brasher Electric ★  
Cost Plus Carpet ★ Don Pratt Construction  
Randolph Construction

**2005-2006 Donors and Funders**

Adams Realty	Three Rivers Community Foundation	Rotary Club of Columbia Center
AFSCME #3892	Parish of the Holy Spirit	Ruth Swain Communications
Ann Robbins	Howard & Wanda Fitz	Associated Physicians for Women
Barb Kozak	Amalgamated Transit Union	Benton/Franklin Transit
Bechtel/Battelle	American Legion Auxiliary Unit 34	Laureate Phi-BSP
Linda Stevens	Gregory & Bethany Holben	Toby Bouchey
Ben Hovley	Hanford Solid Waste Management	Tri-City Dust Devils
C.A. Spicer	Good Shepard Lutheran Church	United Way - Donor Designated Contributions
C.J. Udell	Lion's Club of Kennewick	WSU - Here Hear Club
Caldwell Banker	Lord of Life Lutheran Church	WSU - Tri-Cities
Carl Wagner	Lori & Lonnie Cook	Richland Lutheran Church
Steven Weeks	Lura Powell & Arthur King	West Highlands United Methodist Women
Sue Abken	Lutheran Church of The Master	Westside United Protestant
Bethel Church	Marcelina Munoz	Yokes Fresh Market
Fluor Hanford	Central United Protestant Church	David & Peggy Lemak
Muriel H Templeton	Christopher Shepley, M.A.	Kennewick First United Methodist Women
Nancy Klotz	Cindy House/James Vantuyl	Church of Jesus Christ of Latter-day Saints
P.E.O Chapter EL	Paul & Cheryl Rudis	Rosario Carrera
Jan Moravek	Plutonium Finishing Plant	Infinia Corporation
Janet Julya	Preston Moore Family/WinCo	Bank of America
Kathleen Valdez	Randy & Cynthia Kirkbride	

**A Special Thanks to our Christmas Family Sponsors:**

Beta Sigma Phi ★ Mane FX Salon ★ Oakridge Plumbing ★ Safe Harbor Crisis Nursery  
Bechtel National ★ Tri-City Regional Surgery ★ Home Depot ★ Barry & Debbie Sharer  
Flour Hanford ★ Tri-City Maternal Fetal Medicine ★ Tri-City Cancer Center  
Bombastic Scooter Club ★ Desert Lorax ★ Victoria Secrets ★ Bath & Body ★ Washington Mutual  
Infinia Corporation ★ Zamora Family ★ Medicine Shop ★ WA Collectors ★ Pasco JC's  
Mothers of Pre-schoolers ★ New Convenience Care Group ★ Lori Kembill  
Westside Church ★ CHM2 Hill ★ Country Wide Mortgage ★ Optimist Group

*We gratefully acknowledge the financial support of the above individuals, foundations, businesses and corporations. If we have inadvertently not included your name, please contact us. Thank you.*

*Printing courtesy of:*  
**Group Health Cooperative**