



# **Domestic Violence Services**

**OF BENTON &  
FRANKLIN COUNTIES**

## 2004 Annual Report

24-hour crisis line 509.582.9841 ▪ toll-free 800.648.1277  
Administrative offices 509.582.9440 x116 ▪ fax 509.582.9720  
124 West Kennewick Avenue, Suite 5 ▪ Kennewick, WA 99336

Dear Friends and Supporters:

Since the start of Domestic Violence Services of Benton & Franklin Counties (DVS) in November, 2003 we have been striving toward a culture of change, in the lives of our clients, in our agency, and community wide.

Some of the biggest changes we have had at the shelter are:

- 🎀 PK Soroptimist raised over \$10,000 for shelter improvements and put in countless hours to paint and clean the shelter bedrooms; replace bedding and will begin work on the backyard this fall.
- 🎀 Richland Rotary cleaned and painted the living room, kitchen and dining room in the shelter.
- 🎀 Improved security for clients and staff by installing shelter wide alarm system.
- 🎀 Infinia Corporation and Perfection Glass installed new vinyl windows throughout the shelter.
- 🎀 City of Richland and Community Action Committee partnered to make weatherization improvements, including much needed maintenance to the heating and cooling system. In addition, a new roof and new insulation will be installed this fall.

All of this is thanks to the strong community alliances and partnerships that have been built over the eighteen months. But, as always the changes of an outward appearance are not nearly as significant as the internal changes. Some of the internal changes we've made this past year are to become more client centered, and to develop more client driven policies and procedures. All of our practices are motivated by our mission to serve our clients. We have healthy, vital, and well-trained advocates who are able to provide services that empower our clients to be safe, healthy and confident in their own abilities.

Despite our humble beginnings, we have found that we are not alone in our passion and dedication to provide services and support to victims of domestic violence – we stand united with our community partners and supporters. The staff and volunteers of DVS continue to be astounded by the powerful and proactive community that we have behind us. We simply could not have done, nor continue to do, this work without your help. Thank you!

Sincerely,

Kelly Abken  
Executive Director

Some of what DVS does...

- ♀ Staffed 24-Hour Confidential Shelter & Crisis Line
- ♀ Emergency Housing, Food, Clothing & Transportation
- ♀ Four Community-based Spanish & English Language Support Groups weekly
- ♀ Dual-treatment Domestic Violence / Chemical Dependency Support Groups based in treatment center
- ♀ Shelter-based English and Spanish Language Support Groups
- ♀ Good Kids Program
- ♀ Children's Advocacy Services
- ♀ Emergency 911 Cell Phone Program
- ♀ Community Voice-Mail
- ♀ Christmas Family Adoptions
- ♀ Mother's Day Celebration & Brunch
- ♀ Intensive Case-Management
- ♀ Starting Over - Donation Program for New Household Set-up
- ♀ Legal Advocacy
- ♀ Advocacy Based Counseling
- ♀ Rental Assistance
- ♀ Food Vouchers & Food Boxes
- ♀ Comprehensive Referral Services
- ♀ Support Services After-Care Program
- ♀ Diaper Program
- ♀ Medical Advocacy
- ♀ Volunteer Advocacy Program
- ♀ Safety Planning
- ♀ Community Education and Outreach
- ♀ Certified Assistance with Address Confidentiality Program
- ♀ Mother Mentoring & Parent Education

**The mission of Domestic Violence Services of Benton & Franklin Counties is to empower all clients; to assist survivors in making their own choices and reclaiming their decision – making ability and autonomy, while providing safe, confidential emergency and support services to victims of domestic violence.**

Who we helped...

**In 2004 DVS provided the following services:**

- ♀ 658 domestic violence victims and their children stayed in the shelter
- ♀ 6,003 bednights provided
- ♀ Daily average of 16 women and children in emergency shelter
- ♀ Answered 14,243 calls on 24-hour crisis line
- ♀ Provided legal advocacy to 3,351 clients
- ♀ Over 4,000 advocacy and group counseling hours provided
- ♀ Over \$13,000 in rental assistance provided
- ♀ 1,160 hours of ABC training provided to volunteers and community

*Community Outreach*

DVS staff and volunteers continue to participate in information fairs and presentations to various community groups, including educators, counselors, school groups, the medical community, law enforcement and child welfare agencies, and civic organizations. In addition, DVS provides information and literature for a wide range of training and public awareness programs.

We gratefully acknowledge the financial support of the following individuals, foundations, businesses and corporations. If we have inadvertently not included your name, please contact us. Thank you.

**2003-2004 Donors and Funders (8-month fiscal year)**

Marilyn Anderson	Bernard Lewis
Dixie Bove	Jennifer McCann
Kathryn Collins	Gary & Catherine Boothe
John Umbarger	Jan Moravek
Kim Davis	Linda Stephens
Senator Pat Hale	Michele & Mark Young
Kathy Jensen	West Highlands UMW
Larry Johnson	Yoke's Market
Tim Klashke	Wesleyan Service Guild
Erma Jean Lewis	All Saints Episcopal Church
Richland Rotary	Lutheran Church of the Master
Ruth Swain	Westside United Protestant Church
Molly Kuespert, M.Ed.	Sally & Walt Kirkpatrick

**These major donors kept the shelter doors open during our critical first 8-month period:**

Anonymous Donation  
 Battelle  
 Bechtel Intl  
 ConAgra  
 Fluor Hanford  
 Lamb Weston  
 Lampson Intl.  
 Lockheed Martin  
 Stirling Tech (now Infinia Corp)

**2004-2005 Donors and Funders:**

Adele Connors	James & Melinda Minor	Linda Waite	Honorable Robert Swisher
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Cesar Guitierrez	John Schofield	Michael & Karen Fox	Susan Bateman
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Conover Insurance	Josie Delvin	Michael Cobb	Teresa Harris
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Craig Littrell	Joyce & Wes McIntyre	Mike Rocha	Timothy Maynes
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Dale & Suzanne Heaston	K.N.& P.E. Swan	Molly Kuespert	Tony Corsi
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DJ Sweeney	Kathryn Collins	Nancy Klotz	Tri-City Herald
Don Carrell	Kay Kaffer	Nancy Thompson	Tri-City Industry Kiwanis
Duane & Cathy Simpson	Keith Sharp	Pat Chvatal, esq.	United Methodist Women
Eric & Jamie Lane	Ken Hohenberg	Patricia Biediger	Wayne & Pam Pelly
Frank Bilek	Kenneth & Nancy Myers	Patricia Blakely	Westside United Protestant Church
Fred & Michele Beranek	Kerri Feeney	Patricia L. Logan	William & Carol Shoaf
Gary & Marianne Bouch	Kim Bradford	Penelope Rulon	William Lee Smith
Gary Kloster	Kim Guenther	Ramond & S&ra Sedey	Zelma Jackson
Honorable Dennis Yule	Kristilyn Williams	Richard Runge	
Hugh & Judy Taylor	Larry Taylor	Richard Wilde	
Jacki Robinson	Lauren Parchen	Richland Lutheran Church	
Jackie Lynch	Linda Pizzarella	Robert & Svitlana Chmura	

**A Special Thanks to our Christmas Family Sponsors:**

Home Depot ★ Bath & Body Works ★ Victoria's Secret ★ Mothers of Preschoolers ★ Hills Restaurant  
 Hanford Employees ★ Washington Mutual ★ Fluor Hanford Group ★ Bethel Church ★ Rogers Family  
 Tri-City Cancer Center ★ Desert Lorax ★ Washington Collectors ★ Infinia Corporation ★ K-Basin Fluor  
 Hanford ★ Countrywide Home loans ★ U.S. Fish & Wildlife ★ Care Through Bethel ★ Tri-City Regional ★  
 Bombastic Scooters of the Tri-Cities ★ Bank of America ★ Tri-City Maternal Fetal Medicine ★ Juanita Cogal  
 Ruth Swain ★ Sally Kirkpatrick ★ Terry Einan ★ Chris Watkins ★ Sirri Hansen ★ Sondra Wilson  
 Linda Stephenson ★ Sandi Strawn

**A very special thank you to Lockheed Martin for producing and donating an 8-minute video, valued at \$15,000. This video features former shelter clients telling their stories of survival and words of wisdom for other victims of domestic violence.**

### **Corporate & Foundation Support**

Altria Group, Inc  
United Way  
Bechtel  
Fluor Hanford  
Bechtel Women's Group  
Broetje Orchards  
Infinia Corporation  
Simon Youth Foundation




### **Government Contracts and Grants**

Department of Social and Health Services  
Emergency Shelter Assistance Program  
Office of Crime Victim's Advocacy (STOP & DVLA)  
City of Kennewick – CTED  
Pasco Police Department – STOP  
City of Richland – CTED  
City of Richland – CDBG  
Emergency Food & Shelter Program

### **In-Kind Support**

Richland Rotary  
Bethel Work Groups  
Bethel Bounty  
Costco  
Lockheed Martin Corporation  
Fiesta Foods  
Molly Kuespert, M.Ed.  
Tri-City Taxi Company  
Tom Mitchell  
Infinia Corporation  
Ty Witt  
Linda Stevens  
Sally and Walt Kirkpatrick  
Ruth Swain  
John Umbarger  
Christopher Turner

### **Key Fundraising Events:**

-  Bechtel Women's Group Auction raised \$47,300 for shelter improvements. Thank you to Bechtel employees and friends for your extraordinary generosity!
-  A beautiful convertible BMW donated by Allen Brecke Law Offices was raffled off by local Kiwanis Groups raising nearly \$30,000 to provide services for domestic violence victims. Thank you to Henry Stevens, Red Rutherford, Kiwanians, Allen Brecke, and Columbia Center Mall.
-  ShareFest raised over \$10,000 for DVS. Thank you to all the area churches partnered through ShareFest for your desire to improve our community through public service and fundraising.

### **New Grants & New Funding**

- We were awarded an Altria grant to provide Support Services to former shelter clients. In the first year alone, **97%** of the participants in this program continued to reside in independent and safe housing!
- We secured an Emergency Shelter Grant (ESG) which provides funding for case-management and shelter services for homeless families.
- We received Emergency Food and Shelter Program (EFSP) monies provide rental assistance and food vouchers for clients.
- We were awarded a Community Development Block Grant from the City of Richland for rental assistance.
- We were awarded a grant from Broetje Orchards to hire a full-time Children's Advocate.